# WORKERS' COMPENASTION RISK MANAGEMENT PROGRAM

SAFETY MANAGEMENT CLAIMS MANAGEMENT RETURN TO WORK (RTW) COMPLIANCE



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### RISK MANAGEMENT



Managing company risk is difficult. Employers too often are subject to a changing environment. Whether it be managing employee behavior, interpreting new Governmental regulations, or a physically changing jobsite, employers need tools and guidance to mitigate risk and cost while ensuring compliance with applicable laws.

The ESM Risk Management Program is a comprehensive out-of-the-box suite of Safety, Claims Management and Return To Work (RTW) tools. This written compliance program includes over 450+ best practices, tools and trainings that have been developed in working with 500+ employers over 12 years. Our program can help you control your Experience Modification Rate (EMR / X-Mod) and Workers' Compensation costs while also assisting with avoiding potential costly Cal-OSHA penalties.

For more information visit our Risk Management Product Page.

#### WORKERS' COMPENSATION

**REDUCING RISK & COST** 



SAFETY MANAGEMENT CLAIMS MANAGEMENT RETURN TO WORK (RTW) COMPLIANCE



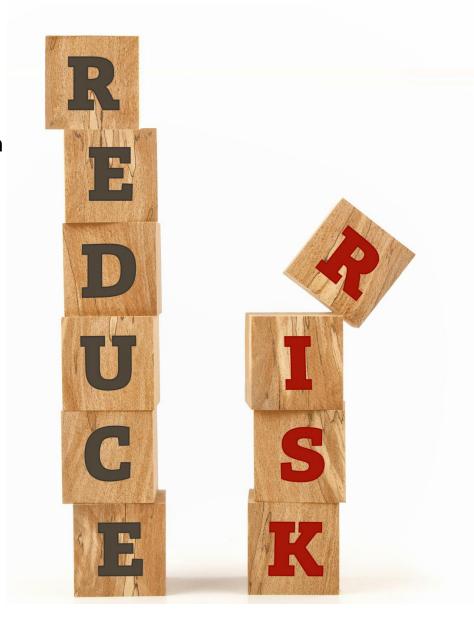
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# Safety Management Initiatives

(Prevention)

Provided assistance and direction in developing the following Safety Programs (not an all inclusive list)

- Establish a Safety Committee that governs the Risk Management program
  - Establish annual measurable goals, initiatives that support the goals and assign ownership
  - Quarterly onsite safety meetings
- Develop a Safety Matrix to organize and track all goals and initiatives
  - Training
  - Inspections
  - Violations
  - Safety policy development
- Safety & Health Policy (S&H Policy)
- Injury & Illness Prevention Program (IIPP)
- Code of Safe Practices (COSP)
- New Hire Safety Orientation Module (NHSO)
- Compliance with Cal-OSHA Standards & IIPP Implementation

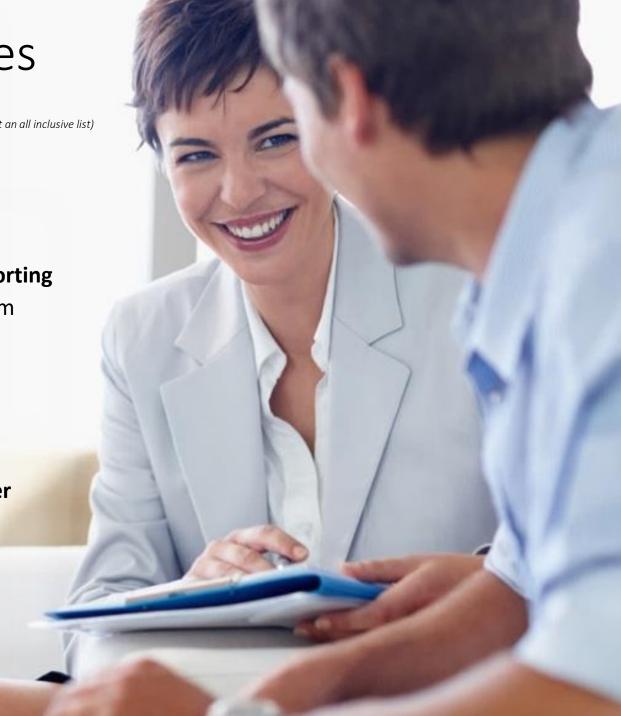


Claims Management Initiatives

(Cost Mitigation)

Provide assistance and direction with developing Claims Management processes (not an all inclusive list)

- Establish internal claims reporting process and kit
  - Identify gatekeeper and site WC coordinators
- Provide training to all supervisors / managers on claims reporting
  - Ensure knowledge and comfort level with Carrier's system
- Establish carrier communication protocols
  - Identify the key stakeholders and decision makers
- Review and enhance an internal First Aid program
  - Review <u>ESM webinar</u> on First Aid
- Review and confirm selection of designated Medical Provider
- Educate designated Workers' Comp coordinator



# Return To Work (RTW) Initiatives

(Cost Containment)

Provided assistance and direction in enhancing the Return To Work program (not an all inclusive list)

- Formalize a written RTW program (utilizing ESM's proprietary RTW program)
  - Establish timeline for development
- Review and recommend revisions to Job Descriptions
  - Include the Essential Functions and Physical Demands
- Establish Temporary Alternative Duties (TADs)
  - Assist with identifying modified duty options across all locations (including off-site options as applicable)
- Evaluate Medical Providers
  - o Identify local clinics; provide clinic evaluation checklist



WORKERS' COMPENSATION RISK MANAGEMENT			REDUCING RISK & COST		
Program	Risk Management Program Features (Instant download upon payment via website)	\$5, <b>4</b> 95	Professional 6,995	Premium <b>\$7,995</b>	
Management	Safety & Health Policy (Compliance)	✓	✓	✓	
	Injury & Illness Prevention Program (Compliance)	✓	✓	✓	
	Code of Safe Practices (Compliance)	✓	✓	✓	
	New Hire Safety Orientation Module (Compliance)	✓	✓	✓	
	Job Safety Analysis (JSA) Templates and Examples	✓	✓	✓	
	OSHA 300 Log + Guidance for OSHA visits (Compliance)	✓	✓	✓	
	OSHA Safety & Health Policies (Compliance): (BBP, Confined Space, Emergency Action Plan, Fall Protection, Fleet Safety, HazCom, Hearing, Heat Illness, Forklift), PPE, Respiratory, etc.)	✓	✓	✓	
	Drug & Alcohol Policy & Program	✓	✓	✓	
	Forms to comply with Cal-OSHA's IIPP Requirements (Compliance) (Inspections, Safety Communications, Warnings, New Hire, Supervisors Report, etc.)	✓	✓	✓	
	Safety Committee Management Modules	✓	✓	✓	
<del>}</del>	Safety Suggestion Program	✓	✓	✓	
Safety	Trainings (Compliance) 70+ Tailgate Training modules   30+ Safety Program Training modules (Including attendance sheet, PowerPoint, Jearner's quide, quiz & answers)	✓	✓	✓	
	Safety Matrix for IIPP Tracking (Track: goals, initiatives, inspections, trainings, suggestions, violations & more)	✓	✓	✓	
	Safety Audit (Quarterly company safety scorecard that measures performance)	✓	✓	✓	
	Job Safety Performance + Tracking Matrix (Quarterly or Annual employee scorecard measured on 5 criteria)	✓	✓	✓	
Claims Management	Claims Management Reporting Kit (Compliance) (Compliance forms, decision trees, reporting instructions, supervisor training, etc.)		✓	✓	
	Claims Management Summary Report (ESM's proprietary management matrix, including: historical trending matrix policy year summary matrix (Initial/Unit Stat/Renewal Reports), Glossary, etc.)		✓	✓	
	Workers' Compensation Loss History Trending Matrix		✓	✓	
	Job Description Template and Examples		✓	✓	
	Workers' Compensation Claim Forms (Compliance)		✓	✓	
<b>\S</b>	First Aid Program (Compliance) (Declination form, decision tree, first aid Log, compliance with 2017 reporting)		✓	✓	
Return To Work	Return To Work Program (Compliance)				
	(54-page manual including forms, best practices, how to comply with FEHA& more)			•	
	Temporary Alternative Duties (TADS) Template & Examples (Guidance on establishing modified duties across the organization)			✓	
	Occupational Clinic Evaluation Form			✓	
	Light Duty (modified duty) Tracking Matrix (Tracks days and dollars saved via modified duty)			✓	
Consultation		15 hrs	15 hrs	20 hrs	

## PROGRAM FEATURES

- Safety Management (Cal-OSHA) Policies & Procedures
- Safety & Worker's Compensation Training modules that correlate with OSHA requirements
- Workers' Compensation Claims Management tools, reports & trainings
- Comprehensive Return To Work program
- Subject Matter Experts that assist with implementation

#### RISK MANAGEMENT PROGRAM



**PREMIUM** 

SAFETY MANAGEMENT CLAIMS MANAGEMENT RETURN TO WORK COMPLIANCE



## PROGRAM ADVANTAGES

- Ensure compliance Cal-OSHA standards
- Framework for a sustainable & scalable Risk Management culture
- Workers' Compensation strategies and tools needed to manage your Experience Modification Rate (X-Mod)
- Best practices gleaned from working with 1,000+ employers to manage and reduce your Workers' Compensation risk and cost

## PROGRAM BENEFITS

- Reduce Workers' Compensation risk and cost
- Negotiate additional "Scheduled Credits with insurance carrier reducing your Workers' Compensation premiums (offsets cost of program)
- Reduce litigation exposure related to Workers' Compensation claims
- Avoid costly Cal-OSHA citations
- Accelerate compliance with Cal-OSHA standards
- Safety initiatives that focus on reducing injury frequency and severity
- Reduce Temporary Disability payments via Return To Work that drive your Experience Modification Rate (X-Mod)
- Become a subject matter expert in administering your Workers' Compensation program





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