



Office of Risk Management  
555 Franklin St., 2<sup>nd</sup> Floor  
San Francisco, CA 94102  
(415) 241-6307 Phone  
(415) 241-6330 Fax  
riskmanagement@sfusd.edu

February 21, 2020

Re: Letter of Recommendation for ESM INSITE

To Whom It May Concern:

I am very pleased to be able to recommend ESM INSITE for their workers' compensation consulting services.

We are in our second year of working together, working predominantly with ESM INSITE's Principal Claims Advocate, Khai Sim, and Ms. Sim has been instrumental in bringing forth improvements to the school district's workers' compensation program by revealing shortcomings that, once corrected, translated into almost immediate savings, savings that are critical for a school district.

I highly recommend ESM INSITE's services, and if you would like to speak with me further, please feel free to contact me.

Sincerely,

A handwritten signature in blue ink that reads "Ken Neu".

Ken Neu  
neuk@sfusd.edu